

2023 Donation Publication Submission Satisfaction Survey Evaluation Report

1. Introduction

As part of the "AGU Library Book Box Project," conducted by the Abdullah Gül University Library and Documentation Department, an evaluation survey was conducted to measure the satisfaction levels of institutions receiving publications in 2023. This report was prepared based on feedback received from three different institutions.

2. Participating Institutions

- Bilecik Seyh Edebali University
- Buğdaylı Martyr Ömer Delibaş Primary School
- Ardahan Municipality

3. Summary of Survey Results

Question	Joint Assessment
Do the submitted posts match the selection list?	All institutions indicated that the submitted publications matched the previously shared list.
Satisfaction level with the institutional library	All participants rated their satisfaction level between 4 and 5. Average satisfaction: 4.7/5
Beneficiary (reader/student/staff) satisfaction level	Beneficiary satisfaction is also high, with an average rating of 4.7/5.

4. Highlights from Participant Opinions

- It has been pointed out that creating a national donation publication catalogue will increase efficiency.
- A short thank you and general satisfaction were expressed.
- Institutional satisfaction was expressed; it was suggested that it would be beneficial to hold needs-oriented meetings at least once a year.

5. General Evaluation and Recommendations

The survey results indicate a high overall satisfaction with the donation publication submission process. Based on the constructive feedback from participants, the following recommendations can be developed:

- ☐ Continue to share the donation publication lists in advance
- ☐ Creation of a national donation publication catalogue
- ☐ Conducting annual communication and needs analysis meetings with institutions

6. Conclusion

A survey conducted as part of the 2023 donation publication submission activity revealed that the program, in line with its intended purpose, generated satisfaction and positive impact at institutions. These suggestions for improvement will contribute to structuring sustainable and more targeted donation processes.